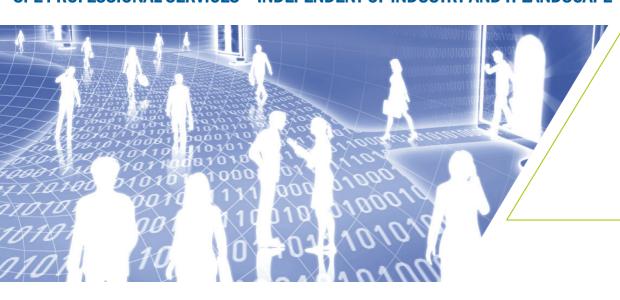
SPE PROFESSIONAL SERVICES - INDEPENDENT OF INDUSTRY AND IT LANDSCAPE





SERVICES - CUSTOMIZED AND SOLUTION-ORIENTED

You are an IT company, energy supplier, insurance company, a bank, software producer, you deal mainly with software or you are engaged in IT or human resources area and highly qualified and very well trained employees are one of your objectives.

We consider complex and difficult tasks as a challenge and develop, together with our customers, requirement-specific and optimal solutions. Whether it is a software implementation, software update or release change, we advise our clients and provide them with continuous support from the very beginning to ensure a high level of customer satisfaction. We not only develop solutions, but we also offer trainings for your employees using proven training techniques. For that, we develop tailor-made training materials such as training guides, test sheets, process documentation as well as e-learnings including final tests.



Our Professional Services at a Glance

We develop, together with our clients, customer-specific strategies for solution implementation in the field of education, personnel development, training and/or strategy planning in your company.

OUR PROFESSIONAL SERVICES AT A GLANCE

- Trainings software-specific trainings specially designed for each particular target group and adapted to internal processes and systems
- Qualification tests aptitude tests, final tests, learning control
- Actual status analysis/strategy planning conceptualization and operational implementation of global employee
 development programs (e. g. Publishing Academy, Online language training), execution of training needs analysis,
 consulting and supporting internal customers as well as project managers in designing training concepts and
 materials
- **Train-the-Trainer** support to internal trainers in creating learning opportunities, conceptualizing and conducting certain individual training measures
- Personnel development conceptualization and transfer of knowledge about corporate process sequence of
 implemented software e. g. individually for a particular employee or department often in case of hiring new
 employees, changing positions or daily business process changes.
- IT trainings development and creation of trainings including training guides, exercises, learning control system as well as e-learning courses
- E-learnings development and creation of e-learning courses (demo mode, exercising mode, test mode and practice mode) used for e. g. release change of Office and Windows application

ADVANTAGES FOR YOU



- Individual customized solutions designed for your company
- External feedback on the expressed desire for change and independent suggestions on upcoming changes
- Methodically diversified and user friendly trainings
- Customized training materials including repetition exercises

WHAT WE OFFER YOU

- Practical experience at the interface between IT and training/e-Learning
- Experience in transferring knowledge and skills (methodical and didactical know-how)
- · High IT affinity and technical understanding
- Project Management (SAP ASAP)
- Knowledge about moderation and training methods as well as conception design of training materials

EXEMPLARY REFERENCES







Contact

We would be pleased to give you more details regarding our professional services. Do not hesitate to contact us.

Education Managers: Dr. Stefanie Gerlach & Ina Gäde

Phone: 06 21 / 300 99 33 00 A E-mail: education@spenet.de

