# **Subscription Service**



MTT subscription service, supporting parents to plan and budget for the year ahead.

Spreading the cost with a fixed monthly fee.



### **MTT Subscription Services**

MTT are pleased to offer a subscription service payment option to assist parents in planning the year ahead.

The end-to-end Secondary Transfer process can be overwhelming and appear complex. Building on the services and flexible approach MTT have already established, our aim is to enhance our services giving parents the peace of mind that the year ahead is planned and budgeted for, with a fixed monthly fee.

MTT offer three levels of subscription, Bronze, Silver and Gold. These offer:

- weekly classes, books, follow up emails
- pre-booked events, Mock Tests are pre-booked by MTT throughout the year.
- flexible booking system, transfer bookings if required. (Terms apply)
- fixed monthly fee. Budgeted for the year.
- commitment for the duration of the agreement (end July / August)
- cancel, upgrade, downgrade, change subscription at any time (Terms and conditions apply)
- subscriber benefits, priority bookings, free gifts, etc

#### **Termly Payment Option**

MTT realise that committing to a long-term agreement may not be for everyone, parents may wish to select our standard payment plan, committing and paying each term (Variable Per term / monthly in advance) and booking their own events as required. MTT are happy to work with parents and support all options.

#### **Payment**

To further support parents, MTT will set up a direct debit mandate to automate the payment process. Parents may also opt to pay via a bank transfer (BACS) or credit / debit card.

#### Next Steps.

If you not yet registered, please select the appropriate form using the links below.

Standard Registration: (non After School club) https://www.mocktransfertests.co.uk/tutoring-enrolment-form/

After School clubs: https://www.mocktransfertests.co.uk/after-school-clubs/

After School Clubs are only available to children attending the school where MTT run After School Clubs. If your school would be interested in discussing starting an After-School Club, please let us know.

#### Questions

Please see the FAQ below, if you still have a question, please contact MTT and we will get back to you. Contact us: https://www.mocktransfertests.co.uk/contact-us/

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## **Subscription Service Build & Develop** Refine & Improve Foundation Test **Assessment** wareness Test 1 Test 2 Test 3 Test 4 MTT Pre-Book Events - Flexible Transfers Revision Classes + Books **Bronze** Silver Classes, Books Test Aware, 3 x Mock 3 x Paper review + Classes, Books, Test Aware, 4 Mock, 4 x Paper review, 2 x Revision & Prep + Gold Tutoring Classes **Tutoring Classes Tutoring Classes** (CI) **Summer 3** of **7**

July

Aug

Sept

June

Feb

Mar

Apr

May

Nov

Dec

Jan

MTT Subscription 2025 ct

<sup>\*</sup> Terms apply

# **MTT Subscription Service - FAQ**

Q1. What is the term of the subscription service?  It is a set period and will expire at the end of the agreed term. Services end in July / Aug each year depending on the selected option.	Q7. <b>Do I have to book each event, or will these be pre-booked?</b> MTT will pre-book events to ensure subscribed students have a secure booking. Bookings can be transferred if written notice is given. Depending on the level of subscription, there may be a transfer charge. Subject to availability.
Q2. Can I change my subscription level?  You can upgrade or downgrade your account at any time. If you change your plan MTT will review your account and adjust payments. There may be a balance to settle	Q8. Can my child attend other events other than those in the subscription service Yes, parents can book and pay for additional events online. Subscription services are only available for academic subjects and related events. It does not include Music or Sports events.
Q3. <b>Do you charge any other fees?</b> This will depend on the level of subscription. An administrative fee may be applicable for late payment or where the account requires unreasonable level of changes. Additional events can be booked and paid for online.	Q9. Does my child have to attend all events?  MTT will pre-book events for each plan, these are inline with the MTT structured programme of study. Parents can request a booking is transferred if they are not able to attend (See T's & C's)
Q4. What if my circumstance change?  MTT understands that circumstances change, we aim to be flexible and will work with parents on case-by-case basis to find the best solution. Please contact MTT to discuss.	Q10. What if my child is unable to attend a class?  Subscription services are provided at a discounted rate based on a commitment to the whole period. Tutors will endeavour to provide work for students (via email) for them to complete.  There are no refunds offered for missed classes (See T's & C's)
Q5. Can I cancel at anytime?  Yes, you can cancel at anytime – there is a 4 week notice period, all benefits will be removed, discounts are no longer valid, events will be subject to standard rates. MTT will review your account, there may be a balance to settle.	Q11. If my child does not attend an event, will I get a refund?  If a child is unable to attend an event parents must give notice in writing inline with our T's & C's.  If short notice, or student fail to attend, they shall forfeit the event and no alternative date or refund will be offered
Q6. How can I pay  The aim of the service is to automate the process; therefore, our preference is to use Direct Debit. An initial deposit may be required.  MTT does not offer credit terms, nor do we take Child Care Vouchers.	Q12 If my child is unable to attend an event, can I give my place to a friend?  No. To comply with Safeguarding requirements all bookings must be made via our booking system. Bookings are not transferable and cancelled places will be offered in line with a waiting list (if applicable)



### **Terms & Conditions**

MTT offer a subscription-based service for the provision of Tutoring and After School Clubs.

The aim of these subscription services is to offer a monthly cost, offering parents a structured approach with a fixed monthly fee.

These terms and conditions should read in conjunction with the standard MTT Terms and Conditions.

**Registration** Parents are required to register their child providing full contact details, including email,

mobile and full postal address. Parents are required to inform MTT of any changes to their details during the period of the agreement. Contact details will only be used for the purposes

of the services provided. (See MTT GDPR policy)

Standard class MTT Standard classes are offered to parents/ students based on a minimum commitment of

a school term. These classes consist of tutoring classes and books, paid for termly in advance.

**Bronze subscription** MTT Bronze subscription is offered to parents / students based on a commitment to the end

of the agreement (end of July). This shall include tutoring classes, books, and subscription

services such as booking transfers, priority booking.

**Silver subscription** MTT Silver subscription is offered to parents / students based on a commitment to the end of

the agreement. (End of July) This shall include, tutoring classes, books, pre-booked events (MTT x 3), flexible transfers (Terms apply) and other subscription benefits, for the duration of

the agreement.

Gold subscription MTT Gold subscription is offered to parents / students based on a commitment to the end of

the agreement (end of August). This shall include, tutoring classes, books, pre-booked events (MTT x 4, Revision & Prep, ), unlimited transfers and paper reviews, plus other subscription

benefits, 10% discount on additional bookings, for the duration of the agreement.

Pre-booked events MTT shall pre-book events on behalf of the subscribed users. These events shall be in line

with the MTT programme of study, based on the professional judgement and experience of

MTT tutors, where it is deemed students will gain the most benefit.

**Booking Transfers** MTT offer a flexible booking system, allowing bookings to be transferred. Where a subscriber

wishes to transfer a booking, requests shall be in writing and comply with the standard Terms

and Conditions, giving appropriate notice.

Standard class – bookings may be transferred, subject to availability and payment of £5 per

booking transfer

Bronze subscription – includes 3 booking transfers (No admin fee) Excludes transfers to the

last Mock Test in August.

Silver subscription – includes 3 booking transfers (No admin fee) Excludes transfers to the

last Mock Test in August

Gold subscription – includes unlimited transfers (No admin fee, reasonable usage applies)

Excludes transfers to the last Mock Test in August.

All booking transfers shall be subject to availability and payment of the appropriate fee. (If

applicable)

Classes MTT classes are provided in line with the Standard School Terms dates (Autumn, Spring,

Summer). Classes are not provided during school holidays.

Parents may wish to book additional classes over the Easter & Summer break. These can be

booked and paid for via the MTT website.

**Books** MTT shall provide a Starter Pack when a student enrols. Additional books shall be provided at

the start of the summer term. These are included in the subscription fee.

**Revision Portal** The Revision Portal is a 3<sup>rd</sup> party service provided by Learning Together. MTT provide this

service in agreement with *Learning Together*. Licenses are secured and issued via email to parents. Use of this service is reliant on *Learning Together*, should this service cease to be

available, MTT are not liable to provide an alternative.

Support is provided by Learning Together; parents should contact LT directly should they

require advise on the service. MTT are not able to offer IT support on this service.

Online In the event that venues, schools are unable to accommodate MTT Classes, or parents wish

to engage in One2One lessons, MTT may conduct classes Online. These shall be made available via ZOOM (Google Classroom). MTT tutors will invite students to attend. MTT will

offer user support where required.

Attendance Parents are subscribing to a service, rates and discounts are based on a commitment to

attend classes for the full duration on the agreement. See standard Terms and Conditions.

**Term** The contract term for the MTT subscription service is Bronze & Silver end of July, Gold end of

August.

Payment Payment shall be made monthly in advance, via Direct Debit, Credit/ debit card or BACs

transfer. MTT do not offer credit terms. Please see standard Terms and Conditions.

Non-transferable Subscriptions and any associated events or services are non-transferable and may only be

used or attended by subscribers.

**Discounts** Discounts may be offered as part of the Subscription Service benefits. MTT shall issue a

discount code to parents allowing them to book additional events and pay online.

Discount codes are valid only to the parents / student they are issued to. They are not to be shared and not transferable. Anyone found in breach of this term shall forfeit the benefit and any discount deducted will be invoiced in full to all parties. Non-payment may result in

students not being admitted to the event/s booked.

**Refunds** Discounted, free items or services offered under the subscription service shall have no

monetary value therefore no refund will be issued.

If a student is unable to attend an event, please see standard Terms and Conditions.

**Termination** Subscription services shall be covered by MTT's standard Terms and Conditions. A minimum

of 4 weeks notice in writing shall be given by parents.

Students may or select not to attend classes during the termination period, an invoice for the

4 weeks period is still valid and payment required regardless of attendance.

**Copyright** All rights are reserved, the concept and delivery of a subscribed service as detailed in this

document and related website, is the copyright of MTT ©

**Glossary** Definitions of the subscriber packages

Weekly class Class conducted by MTT following structured programme, in line with school term dates

(unless otherwise agreed)

Worksheets Varied papers, exercises, tasks, and other resource to support teaching/learning

Homework Work set by tutor to help students reinforce completed in the class, help secure their

learning, identify areas to follow up and address. Normally 1 per subject.

Follow up email Tutor emails parents explaining what areas were covered in class and advise on the

homework set. These are class emails, not student specific.

Support material MTT aims to expose students to a variety of material

Starter pack Book bag, VR & Maths books, notebook, stationery set, whiteboard, and pen.

Books Books required to support the next stage of the programme.

Online portal Online service offering interactive, online revision, tests to support homework and

understanding.

Events MTT offer range of events to support students. Mock Tests offer the opportunity to

experience a test environment, reduce nerves, build confidence.

Mock Transfer Academic test covering Verbal Reasoning & Maths

Paper review Parents and students are able to access the tests papers to review after each Mock Test (VR

& Maths) Self-help. Learning from mistakes.

Booking transfer Bookings can be transferred to an alternative date once booked, offering flexibility. (T's &

C's apply)

Revision & Prep Subject specific, high-energy sessions to help students refocus and prepare for the actual

tests

Priority bookings Subscribers will be given priority to book places at all events subject to availability. (Terms

apply)

Test Essential Kit Exam grade, multiple choice, stationery kit, pencils, eraser, sharpener

Savings Savings are based on the MTT standard rates offered at the MTT classes.

Term and conditions are subject to change.