

MTT

# Subscription Services



*When a helping hand  
is all you need.*

## **MTT Subscription Services**

Mock Transfer Tests are pleased to offer a new payment option to assist parents in planning the year ahead.

The end to end Secondary Transfer process can be overwhelming and appear complex. Building on the services and flexible approach MTT have already established, our aim is to enhance our services giving parents the peace of mind that the year ahead is planned and budgeted for, with a fixed monthly fee.

We offer three levels of subscription, Bronze, Silver and Gold. These offer:

- weekly classes, books, follow up emails
- pre-booked events, Mock Tests are pre-booked by MTT throughout the year.
- flexible booking system, transfer bookings if required. (Terms apply)
- fixed monthly fee. Budgeted for the year.
- commitment for the duration of the agreement (July / August 2021)
- cancel, upgrade, downgrade, change subscription at any time
- subscriber benefits, priority bookings, free gifts, etc

### **Standard classes**

We realise that committing to a long-term agreement at the moment may not be for everyone, parents may wish to remain on their existing payment plan, committing and paying each term and booking events as required. We are happy to work with parent and support all options.

### **Payment**

Payment for subscribed services can be via a Direct Debit, a lodged credit / debit card (Monthly payment is charged to the card) or via an agreed BACS transfer.

### **Next Steps.**

Please review the details below, if you have not registered, please can we ask that parents visit and complete the form on these links:

Standard Registration: (non After School club) <https://www.mocktransfertests.co.uk/registration/>

After School clubs: <https://www.mocktransfertests.co.uk/schools-after-school-clubs/>

After School Clubs are only available to children attending the school where MTT run After School Clubs. If your school would be interested in discussing starting an After-School Club, please let us know.

### **Questions**

Please see the FAQ below, if you still have a question, please contact MTT and we will get back to you.

Contact us: <https://www.mocktransfertests.co.uk/contact-us/>

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## MTT Standard Hall – Subscription

Venue: MTT, Scout Hall, Chalk Hill, Oxhey, WD194DA

Hall Standard Costs – Subscription Tutoring	Standard Class £87.50/mo (end July 2021)	Bronze £87.50/ mo (Ends July 2021)	Silver £107.50 /mo (Ends July 2021)	Gold £112.50/mo (Ends August 2021)
Structure programme, qualified teachers, TA support, weekly classes, worksheets, homework, follow up emails.	✓ Weekly Class	✓ Weekly Class	✓ Weekly Class	✓ Weekly Class
<b>Support Material</b>				
Autumn Term - Starter pack (bag, stationery, books)	✓	✓	✓	✓
Spring Term books – VR & Maths	✓	✓	✓	✓
Summer Term books – VR & Maths	✓	✓	✓	✓
Online revision portal (3 months)	✓	✓	✓	✓
<b>Events</b>				
Test Awareness - Introduction to test format & content			✓ (1)	✓ (1)
Mock Transfer Test - Pre-booked VR & Maths Test*			✓ (3)	✓ (4)
Paper Review - Review test papers		✓ (3)	✓ (3)	✓ Unlimited
Booking Transfers - Flexible / Booking transfers**		✓ (3)	✓ (3)	✓ Unlimited
Revision & Prep - Revision prior to actual test***				✓ (2)
<b>Subscriber Benefits</b>				
Priority bookings for bookings for MTT events		✓	✓	✓
Test Essential Kit (TEK) Exam grade stationery kit		✓	✓	✓
121 Paper Review - Tutor Consultation ( ZOOM call 20mins) Pre-booked session between March 1 <sup>st</sup> & May 20 <sup>th</sup>				✓
<b>Savings compared to standard rates</b>		<b>£32.50</b>	<b>£57.50</b>	<b>£104.50+</b>

MTT Standard Hall subscription offers parents a fixed monthly fee at different levels to meet their needs.

## MTT After School Club – Subscription

Venue: Ashfield Jr, Bushey Manor Jr, Cassiobury Jr, Eastbury Farm Primary, Greenfield Primary, Kingsway Jr Schools

MTT After School Costs – Subscription	Standard Class	Bronze	Silver	Gold
<b>Tutoring</b>	£77.50.00/mo	£77.50/ mo	£97.50 /mo	£102.50/mo
Structure programme, qualified teachers, TA support, weekly classes, worksheets, homework, follow up emails.	✓ Weekly Class	✓ Weekly Class	✓ Weekly Class	✓ Weekly Class
<b>Support Material</b>				
Autumn Term - Starter pack (bag, stationery, books)	✓	✓	✓	✓
Spring Term books – VR & Maths	✓	✓	✓	✓
Summer Term books – VR & Maths	✓	✓	✓	✓
Online revision portal (3 months)	✓	✓	✓	✓
<b>Events</b>				
Test Awareness - Introduction to test format & content			✓ (1)	✓ (1)
Mock Transfer Test - Pre-booked VR & Maths Test*			✓ (3)	✓ (4)
Paper Review - Review test papers		✓ (3)	✓ (3)	✓ Unlimited
Booking Transfers - Flexible / Booking transfers**		✓ (3)	✓ (3)	✓ Unlimited
Revision & Prep - Revision prior to actual test***				✓ (2)
<b>Subscriber Benefits</b>				
Priority bookings for bookings for MTT events		✓	✓	✓
Test Essential Kit (TEK) Exam grade stationery kit		✓	✓	✓
121 Paper Review - Tutor Consultation ( ZOOM call 20mins) Pre-booked session between March 1 <sup>st</sup> & May 20 <sup>th</sup>				✓
<b>Savings compared to standard rates</b>		£130.50	£155.50	£202.50 +

# MTT Subscription Service - FAQ

## Q1. Can I cancel at anytime?

Yes, you can cancel at any time – there is a 4 week notice period, discounts are no longer valid, events will be subject to standard rates and applicable discounts.

## Q2. Can I change my subscription level?

You can upgrade or downgrade your account at any time. If you change your plan we will charge you a pro rata amount.

## Q3. Do you charge any other fees?

Administration fees may be applicable if the account requires unreasonable changes.

## Q4. How can I pay?

You may pay via Direct Debit or Lodged credit / debit card. Alternative arrangement for BACS payments can be arranged. MTT does not offer credit terms, all payment is in advance. MTT does not take Child Care Vouchers at this time.

## Q5. What if my circumstances change?

MTT will work with parents on a case by case basis, to find the best solution.

## Q6. What is the term of the subscription service?

It is a set period and will expire at the end of the agreed term. Parents are able to book additional events and support as appropriate.

## Q7. Do I have to book each event or will these be pre-booked?

MTT will pre-book events to ensure subscribed students have a secure booking. Bookings can be transferred if written notice is given. Depending on level of subscription, there may be a transfer charge. Subject to availability.

## Q8. Does my child have to attend all the events?

MTT will pre-book events for each plan, these are inline with the structured programme of study. Parents are able to transfer these bookings if there are not able to attend. . (See T's & C's)

## Q9. What if my child is unable to attend a class?

Subscription services are provided at a discount rate based on a commitment to the full term. Tutors will endeavour to provide work for students to complete at home. No refunds are offered for missed classes (See T's & C's)

## Q10. If my child does not attend an event, will I get a refund?

If a child is not able to attend and an alternative event is not available, MTT will discuss on a case by case basis. The aim of the subscription service is to be inclusive ( See T's & C's)

## Q11. If my child is unable to attend, can I give my place to a friend?

No. To comply with Safeguarding & COVID requirements, booking must be via the MTT booking system. Cancelled places will be offered inline with the waiting list (if applicable)

## Terms & Conditions

MTT offer a subscription-based service for the provision of Standard Tutoring classes and After School Clubs.

These terms and conditions and should read in conjunction with the standard MTT Terms and Conditions.

<b>Registration</b>	Parents are required to register their child providing full contact details, including email, mobile and full postal address.  Parents are required to inform MTT of any changes to their details during the period of the agreement. Contact details will only be used for the purposes of the services provided. (See MTT GDPR policy)
<b>Standard class</b>	MTT Standard classes are offered to parents/ students based on a minimum commitment of a school term. These classes consist of tutoring classes and books.
<b>Bronze subscription</b>	MTT Bronze subscription is offered to parents / students based on a commitment to the end of the agreement (ends July 2021). This shall include tutoring classes, books, and discounted services.
<b>Silver subscription</b>	MTT Silver subscription is offered to parents / students based on a commitment to the end of the agreement.(ends July 2021) This shall include, tutoring classes, books, pre-booked events (3 MTT), flexible transfers (Terms apply) and other subscription benefits, for the duration of the agreement.
<b>Gold subscription</b>	MTT Gold subscription is offered to parents / students based on a commitment to the end of the agreement (ends August 2021). This shall include, tutoring classes, books, pre-booked events (Revision & Prep, 4 MTT including 27 <sup>th</sup> Aug 21), unlimited transfers and paper reviews, plus other subscription benefits, for the duration of the agreement.
<b>Pre-booked events</b>	MTT shall pre-book events on behalf of the subscribed users. These events shall be in line with the MTT programme of study, based on the professional judgement and experience of MTT tutors, where it is felt students will gain the most benefit.
<b>Booking Transfers</b>	MTT offer a flexible booking system, allowing bookings to be transferred. Where a subscriber wishes to transfer a booking, requests shall be in writing and comply with the standard Terms and Conditions, giving appropriate notice.  <b>Standard class</b> – bookings may be transferred, subject to availability and payment of £5 per booking transfer  <b>Bronze subscription</b> – includes 3 booking transfers (No admin fee) Excludes transfers to 21 <sup>st</sup> & 27 <sup>th</sup> August.  <b>Silver subscription</b> – includes 4 booking transfers (No admin fee) Excludes transfers to 21 <sup>st</sup> & 27 <sup>th</sup> August  <b>Gold subscription</b> – includes unlimited transfers (No admin fee, reasonable usage applies) Includes all dates.  All booking transfers shall be subject to availability and payment of the appropriate fee. (If applicable)

<b>Class dates</b>	MTT classes are provided in line with the Standard School Terms dates (Autumn, Spring, Summer). Classes are <b>not</b> provided during school holidays. Additional classes, summer school, etc are not included. These can be booked and paid for online.
<b>COVID</b>	MTT comply with UK Government COVID guidelines. A full risk assessment is available via the MTT website.
<b>Online</b>	In the event that COVID guidelines, or venues, schools are unable to accommodate MTT Classes, MTT may conduct classes Online. These shall be made available via ZOOM (Google Classroom). MTT tutors will invite students to attend. MTT will offer user support where required.  Please note that where a student/s are instructed to self –isolate, alternative classes may be offered, however MTT are not able to offer separate or individual online classes, students will be provided with class notes and homework details.
<b>Attendance</b>	See standard Terms and Conditions.
<b>Term</b>	The contract term for the MTT subscription service are Bronze & Silver end of July, Gold end of August 2021
<b>Payment</b>	Shall be made monthly in advance, via Direct Debit, Credit/ debit card or BACs transfer. MTT do not offer credit terms. Please see standard Terms and Conditions.
<b>Non-transferable</b>	Subscriptions and any associated events or services are non-transferable and may only be used or attended by subscribers.
<b>Refunds</b>	Discounted, free items or services offered under the subscription service shall have no monetary value therefore no refund will be issued.  If a student is unable to attend an event, please see standard Terms and Conditions.
<b>Termination</b>	Subscription services shall be covered by MTT’s standard Terms and Conditions.
<b>Copyright</b>	All rights are reserved, the concept and delivery of a subscribed service as detailed in this document and related website, other MTT information, is the copyright of MTT.
<b>Glossary</b>	Definitions of the subscriber packages
<b>Weekly class</b>	Class conducted by MTT following structured programme, Inline with school term dates (unless otherwise agreed)
<b>Qualified teacher</b>	Qualified teacher recognised by the Dept of Education
<b>Tutor Assistant</b>	Support person, to assist teacher and safeguarding during classes
<b>Worksheets</b>	Varied papers, exercises, tasks and other resource to support teaching/ learning

Homework	Work set by tutor to help students reinforce completed in the class, help secure their learning, identify areas to follow up and address. Normally 1 per subject.
Follow up email	Tutor emails parents explaining what areas were covered in class and advise on the homework set.
Support material	MTT aims to expose students to a variety of material.
Starter pack	Book bag, VR & Maths books, notebook, stationery set, whiteboard, and pen.
Term books	Books required to support the next stage of the programme.
Online portal	Online service offering interactive, online revision, tests to support homework and understanding.
Events	MTT offer range of events to support students. Mock Tests offer the opportunity to experience a test environment, reduce nerves, build confidence.
Mock Transfer	Academic test covering Verbal Reasoning (80 questions/ 50mins) Maths (50 questions /50mins).
Mock Music	SW Herts stage 1 listening test. 60 questions, 4 sections
Sports Awareness	Queens sports test
Paper review	Access to tests papers allowing parent to review with their child after each Mock Test (VR & Maths) Self-help. *
121 Paper Review	One2One paper review with an MTT tutor offer advice and guidance. (20min face to face or ZOOM session) *
Booking transfer	Bookings can be transferred to an alternative date once booked, offering flexibility.
Revision & Prep	Subject specific, high energy sessions to help students refocus and prepare for the actual tests.
Priority bookings	Subscribers will be given priority to book places at all events subject to availability. (Terms apply)
Test Essential Kit	Exam grade, multiple choice, stationery kit, pencils, eraser, sharpener
Savings	Savings are based on the MTT standard rates offered at the MTT Hall.

\* Subject to COVID guidelines and restrictions in place at the time.