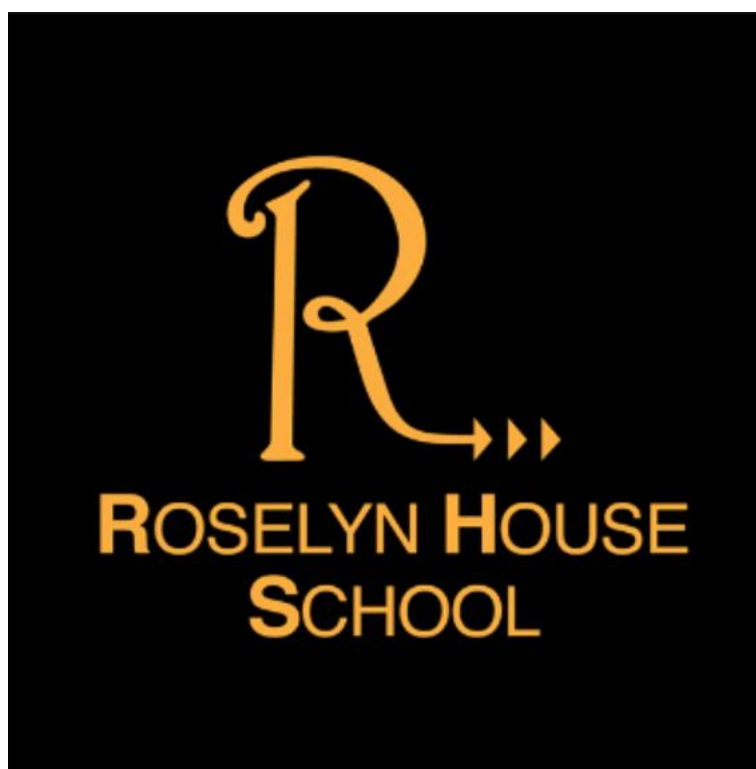


Electronic Information and Communication Systems

Roselyn House School

2026 – 2027



Approved by:	Rachel Smith	Date 17/07/2026
Last reviewed on:	July 2026	
Next review due by:	July 2027	

Introduction

Roselyn House School's electronic communications systems and equipment are intended to promote effective communication and working practices throughout the business and are critical to the success of our provision of excellent service.

This policy does not form part of any employee's terms and conditions of employment and is not intended to have contractual effect. It is provided for guidance to all members of staff at Roselyn House School who are required to familiarise themselves and comply with its contents. Roselyn House School reserves the right to amend its content at any time.

This policy outlines the standards that Roselyn House School requires all users of these systems to observe, the circumstances in which Roselyn House School will monitor use of these systems and the action that Roselyn House School will take in respect of any breaches of these standards.

The use by staff and monitoring by Roselyn House School of its electronic communications systems is likely to involve the processing of personal data and is therefore regulated by the UK General Data Protection Regulation (UK GDPR) and all data protection laws and guidance in force.

Staff are referred to our Data Protection Policy for further information. Roselyn House School is also required to comply with the Regulation of Investigatory Powers Act 2000, the Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000 and the principles of the European Convention on Human Rights incorporated into U.K. law by the Human Rights Act 1998.

All members of staff are required to comply with the provisions set out in this policy at all times to protect Roselyn House School's electronic systems from unauthorised access or harm. Breach of this policy will be regarded as a disciplinary offence and dealt with under KS Education Limited's disciplinary procedure and in serious cases may be treated as gross misconduct leading to summary dismissal.

Roselyn House School has the right to monitor all aspects of its systems, including data which is stored under our computer systems in compliance with the UK GDPR.

Monitoring of electronic communications and systems will be undertaken only where lawful, necessary, proportionate and clearly connected to legitimate school purposes, including safeguarding, cyber security, network integrity, legal compliance and the prevention or investigation of misconduct. Staff will be informed that monitoring may take place and any monitoring will be carried out in accordance with the UK GDPR, the Data Protection Act 2018 and the school's Data Protection Policy.

This policy mainly deals with the use (or misuse) of computer equipment, e-mail, internet connection, telephones, iPads (and other mobile device tablets), Smart Phones, laptops, Chromebooks, mobile phones and voicemail, but it applies equally to the use of fax machines, copiers, scanners, and the like.

Equipment Security and passwords

All members of staff are responsible for the security of the equipment allocated to or used by them and must not allow it to be used by anyone other than in accordance with this policy.

Passwords must be at least 12 characters in length or comply with the school's technical password requirements. Multi-factor authentication should be used where available.

Passwords must be kept confidential and must not be made available to anyone else unless authorised by the Headteacher or Senior Business Manager who will liaise with Mr D Somers (IT Technician) as appropriate and necessary. Any member of staff who discloses his or her password to another employee in the absence of express authorisation will be liable to disciplinary action under KS Education Limited's Disciplinary Policy and Procedure. Any member of staff who logs on to a computer using another member of staff's password will be liable to disciplinary action up to and including summary dismissal for gross misconduct.

If given access our e-mail system or to the internet, staff are responsible for the security of their terminals. Staff are required to log off when they are leaving the terminal unattended or when leaving the office to prevent unauthorised users

accessing the system in their absence. The Headteacher, or Senior Business Manager may do spot checks from time to time to ensure compliance with this requirement.

Staff should be aware that if they fail to log off and leave their terminals unattended they may be held responsible for another user's activities on their terminal in breach of this policy, our Data Protection Policy and/or the requirement for confidentiality in respect of certain information.

Logging off prevents another member of staff accessing the system in the user's absence and may help demonstrate in the event of a breach in the user's absence that he or she was not the party responsible.

Staff without authorisation should only be allowed to use terminals under supervision. Desktop PCs and cabling for telephones or computer equipment should not be moved or tampered with without first consulting and obtaining the express approval of Mr D Somers.

On the termination of employment for any reason, staff are required to provide a full handover detailing the drives, folders and files where their work can be located and accessed. Roselyn House School reserves the right to require employees to hand over all Roselyn House School data held in computer useable format.

Members of staff who have been issued with a laptop, iPad (or other mobile device tablet), Smart Phone, or any other device (i.e. USB) must ensure that it is kept secure at all times, especially when travelling. Passwords must be used to secure access to data kept on such equipment to ensure that confidential data is protected in the event that the machine is lost or stolen. Staff should also observe basic safety rules when using such equipment e.g. ensuring that they do not use or display such equipment in isolated or dangerous areas. Staff should also be fully aware that if using equipment on public transport documents can be easily read by other passengers. If staff take devices off-site they should follow the Home Working Policy.

Where staff use school devices or systems remotely, including when working from home or travelling, they must ensure that confidential information cannot be viewed by unauthorised persons, that devices are secured when not in use, and that school

information is accessed only through approved systems. Staff must report any loss, theft, suspected compromise or unauthorised access to a school device or account immediately to the Headteacher, Senior Business Manager and IT Technician.

Systems Use and Data Security

Members of staff should not delete, destroy or modify any existing systems, programs, information or data which could have the effect of harming or exposing to risk or harm Roselyn House School, its staff, students, or any other party.

All members of staff are prohibited from downloading, installing or running software from external sources without obtaining prior authorisation from Mr D Somers who will consider bona fide requests for work purposes. Please note that this includes instant messaging programs, screen savers, photos, video clips, games, music files and opening any documents or communications from unknown origins.

Where consent is given all files and data should always be virus checked before they are downloaded onto our systems. If in doubt, the employee should seek advice from Mr D Somers or the Headteacher, or Senior Business Manager

Staff must not use social networking sites, messaging platforms or online forums for unauthorised personal use during working time or in a manner that brings the school into disrepute. Authorised use for school purposes, including marketing, parental communication and community engagement, may only be undertaken by approved members of staff and in accordance with the school's Social Media Policy

No device or equipment should be attached to our systems without the prior approval of Mr D Somers, the Headteacher or Senior Business Manager. This includes, but is not limited to, any PDA or telephone, iPad (or other mobile device tablet), USB device, I-pod, digital camera, MP3 player, infra red connection device or any other device.

Roselyn House School monitors all e-mails passing through its systems for viruses. Staff should be cautious when opening e-mails from unknown external sources or where for any reason an e-mail appears suspicious (such as ending in '.exe'). Mr D Somers should be informed immediately if a suspected virus is received. Roselyn House School reserves the right to block access to attachments to e-mail for the

purpose of effective use of the system and compliance with this policy. Roselyn House School also reserves the right not to transmit any e-mail message.

Staff should not attempt to gain access to restricted areas of the network or to any password-protected information unless they are specifically authorised to do so.

Misuse of the computer systems may result in disciplinary action up to and including summary dismissal. For further guidance on what constitutes misuse please see the section entitled Inappropriate Use of Roselyn House School Systems and guidance under “E-mail etiquette and content” below.

Roselyn House School will maintain appropriate filtering and monitoring systems to help keep pupils safe online and offline. The effectiveness of filtering and monitoring arrangements will be reviewed at least once every academic year by the senior leader responsible for filtering and monitoring, supported by the Designated Safeguarding Lead and IT support. Records of checks identified issues and actions taken will be retained as evidence of review and follow-up.

Filtering and monitoring arrangements will include consideration of school-owned and school-managed devices, internet-connected devices used on school networks, mobile devices, apps, embedded browsers, AI-generated content, search tools and other emerging technologies where relevant. Concerns identified through monitoring that indicate a potential safeguarding risk will be reported to the Designated Safeguarding Lead and recorded in accordance with the school’s safeguarding procedures.

Artificial Intelligence (AI)

The school recognises that approved artificial intelligence (AI) tools may support administrative, educational and operational activities. Staff must only use AI systems that have been approved by the school and must not enter personal data, safeguarding information, confidential school information or commercially sensitive information into unapproved AI platforms. Any content generated by AI must be reviewed for accuracy, appropriateness and bias before being used or shared. The use of AI must comply with the school's safeguarding, data protection, copyright and information security requirements. Staff must seek approval before introducing any new AI tool into school use.

E-mail etiquette and content

E-mail is a vital business tool but often lapses inappropriately into an informal means of communication and should therefore be used with great care and discipline.

Roselyn House School's e-mail facility is intended to promote effective communication within the business on matters relating to business activities and access to our e-mail facility is provided for work purposes only.

Staff are strictly prohibited from using our email facility for personal emails at any time.

Staff should always consider if e-mail is the appropriate medium for a particular communication. Roselyn House School encourages all members of staff to make direct contact with individuals rather than communicate by e-mail wherever possible to maintain and enhance good working relationships.

Messages sent on the e-mail system should be written as professionally as a letter or fax message and should be concise and directed only to relevant individuals on a need-to-know basis. The content and language used in the message must be consistent with Roselyn House School's best practice.

E-mails should never be sent in the heat of the moment or without first checking the content and language and considering how the message is likely to be received. Staff should carefully review the content, recipients and attachments of all emails before sending, particularly where confidential, safeguarding or sensitive information is involved.

All members of staff should remember that e-mails can be the subject of legal action for example in claims for breach of contract, confidentiality, defamation, discrimination, harassment etc against both the member of staff who sent them and Roselyn House School. Staff should take care with the content of e-mail messages, as incorrect or improper statements can give rise to personal liability of staff and to liability of Roselyn House School in the same way as the contents of letters or faxes.

E-mail messages may of course be disclosed in legal proceedings in the same way as paper documents. Deletion from a user's inbox or archives does not mean that an e-mail is obliterated and all e-mail messages should be treated as potentially retrievable, either from the main server or using specialist software. This should be borne in mind when considering whether e-mail is an appropriate forum of communication in the circumstances of the case and if so the content and language used.

Staff should assume that e-mail messages may be read by others and not include in them anything which would offend or embarrass any reader, or themselves, if it found its way into the public domain. Roselyn House School's standard disclaimer should always be used on every e-mail.

Staff should ensure that they access their e-mails at least once every working day, stay in touch by remote access when travelling or working out of the office and should use an out of office response when away from the office for more than a day. Staff should endeavour to respond to e-mails marked 'high priority' as soon as is reasonably practicable.

Members of staff are strictly forbidden from sending abusive, obscene, discriminatory, racist, harassing, derogatory or defamatory messages. If such messages are received, they should not be forwarded and should be reported to a member of the Senior Leadership Group immediately. If a recipient asks you to stop sending them personal messages then always stop immediately. Where appropriate, the sender of the e-mail should be referred to this policy and asked to stop sending such material.

If you feel that you have been harassed or bullied or are offended by material sent to you by a colleague via e-mail, you should inform Mrs R Smith who will usually seek to resolve the matter informally. You should refer to our Equal Opportunities and Diversity Policy and the Anti-Harassment and Bullying Policy for further information and guidance.

If an informal procedure is unsuccessful, you may pursue the matter formally under our formal grievance procedure. (Further information is contained in our Equal Opportunities and Diversity Policy, Anti-Harassment and Bullying Policy and Grievance Policy and Procedure.)

As general guidance, staff must not:

Send any e-mail, including resending and forwarding, containing sexually explicit or otherwise offensive material either internally or externally.

- Send any e-mail communication which may be regarded as harassing or insulting. Complaints about the performance or service of other departments or individuals must be made on a face-to-face basis in accordance with normal and courteous practice.
- Send or forward private e-mails at work which they would not want a third party to read.
- Send or forward chain mail, junk mail, cartoons, jokes or gossip either within or outside Roselyn House School
- Contribute to system congestion by sending trivial messages or unnecessarily copying or forwarding e-mails to those who do not have a real need to receive them.
- Sell or advertise using the systems or broadcast messages about lost property, sponsorship or charitable appeals.
- Agree to terms, enter into contractual commitments or make representations by e-mail unless the appropriate authority has been obtained. A name typed at the end of an e-mail is a signature in the same way as a name written in ink at the end of a letter.
- Download or e-mail text, music and other content on the internet subject to copyright protection, unless it is clear that the owner of such works allows this.
- Send messages containing any reference to other individuals or any other business that may be construed as libellous.
- Send messages from another worker's computer or under an assumed name unless specifically authorised.
- Send confidential messages via e-mail or the internet, or by other means of external communication which are known not to be secure.
- E-mail may normally only be used to communicate internally with colleagues and students (where appropriate and necessary) and externally to parents, suppliers and third parties on academic/service-related issues. Urgent or

important messages to family and friends are permitted but must be of a serious nature.

Roselyn House School recognises that it is not always possible to control incoming mail. Any material which would be considered as inappropriate or unprofessional, sexually explicit or offensive should be deleted at once. Any member of staff who finds that they are receiving such communications from known sources is responsible for contacting that source in order to request that such communication is not repeated.

Staff who receive an e-mail which has been wrongly delivered should return it to the sender of the message. If the e-mail contains confidential information or inappropriate material (as described above) it should not be disclosed or forwarded to another member of staff or used in any way. Mrs R Smith should be informed as soon as reasonably practicable.

Use of the web and the internet

When a website is visited, devices such as cookies, tags or web beacons may be employed to enable the site owner to identify and monitor visitors. If the website is an inappropriate one such a marker could be a source of embarrassment to Roselyn House School especially if a member of staff has accessed, downloaded, stored or forwarded inappropriate material from the website. Staff may even be committing a criminal offence if, for example, the material is pornographic in nature.

Staff must not therefore access from our system any web page or any files (whether documents, images or other) downloaded from the web which, on the widest meaning of those terms, could be regarded as illegal, offensive, in bad taste or immoral. While content may be legal in the UK it may be in sufficient bad taste to fall within this prohibition.

As a general rule, if any person within Roselyn House School (whether intending to view the page or not) might be offended by the contents of a page, or if the fact that our software has accessed the page or file might be a source of embarrassment if made public, then viewing it will be a breach of this policy.

Staff should not under any circumstances use Roselyn House School systems to participate in any internet chat room, post messages on any internet message board or set up or log text or information even in their own time.

Remember also that text, music and other content on the internet are copyright works. Staff should not download or e-mail such content to others unless certain that the owner of such works allows this.

Roselyn House School website may be found at www.roselynhouseschool.co.uk / www.RHISE.org . These websites are intended to convey our core values and excellence in the educational sector. All members of staff are encouraged to give feedback concerning the sites and new ideas and inclusions are welcome. All such input should be submitted to the Senior Leadership Group in the first instance. Only expressly authorised and designated members of staff are permitted to make changes to the website.

The school will ensure that images, videos and other digital information published online are appropriate, necessary and used with suitable consent and safeguards. Staff must not upload pupil images, personal information or school content to external platforms, artificial intelligence tools or cloud services unless this has been approved and complies with safeguarding, data protection and copyright requirements.

Staff must not use personal messaging services, including WhatsApp or similar platforms, for school business or communications about pupils, parents/carers or confidential school matters unless specifically authorised by the Headteacher and there is an approved school arrangement in place. School communication should take place through authorised systems so that records are secure, professional, retained and retrievable where required.

Roselyn House School has published relevant information on its own intranet for the use of all staff.

All such information is regarded as confidential to Roselyn House School and may not be reproduced electronically or otherwise for the purposes of passing it to any

individual not directly employed by Roselyn House School. Any exceptions to this must be authorised by Mr D Somers or the Headteacher or Senior Business Manager.

Staff are strictly prohibited from personal use of our systems.

Staff should be aware that any personal use of the systems may also be monitored (see below) and, where breaches of this policy are found, action may be taken under our Disciplinary Policy and Procedure. Any inappropriate personal use of our email facility will be treated as a disciplinary offence resulting in disciplinary action up to and including summary dismissal depending on the seriousness of the offence.

Roselyn House School reserves the right to restrict or prevent access to certain telephone numbers or internet sites if it considers that personal use is excessive or otherwise in breach of this policy

Inappropriate use of equipment and systems

Access is granted to the web, telephones and to other electronic systems, for legitimate work purposes only.

Misuse or abuse of our telephone or e-mail system or inappropriate use of the internet in breach of this policy will be dealt with in accordance with our Disciplinary Policy and Procedure.

Misuse of the internet may, in certain circumstances, constitute a criminal offence. In particular, misuse of the e-mail system or inappropriate use of the internet by viewing, accessing, transmitting or downloading any of the following material, or using any of the following facilities, will amount to gross misconduct (this list is not exhaustive):

- (a) Accessing pornographic material (that is writings, pictures, films, video clips of a sexually explicit or arousing nature), racist or other inappropriate or unlawful materials.
- (b) Transmitting a false and/or defamatory statement about any person or organisation.

- (c) Sending, receiving, downloading displaying or disseminating material which is discriminatory, offensive derogatory or may cause offence and embarrassment or harass others.
- (d) Transmitting confidential information about Roselyn House School and any of its staff, students or associated third parties.
- (e) Transmitting any other statement which is likely to create any liability (whether criminal or civil, and whether for the employee or for Roselyn House School.
- (f) Downloading or disseminating material in breach of copyright.
- (g) Copying, downloading, storing or running any software without the express prior authorisation of Mr D Somers or the Headteacher or Senior Business Manager
- (h) Forwarding electronic chain letters and other materials.
- (i) Accessing, downloading, storing, transmitting or running any material that presents or could present a risk of harm to a child.
- (j) Using artificial intelligence tools, external websites, apps or online services to upload, process, generate, alter or share pupil information, staff information, confidential school information, images, video or audio without prior authorisation and appropriate safeguarding and data protection checks.

Any such action will be treated very seriously and may result in disciplinary action up to and including summary dismissal.

Where evidence of misuse is found Roselyn House School may undertake a more detailed investigation in accordance with our Disciplinary Policy and Procedure, involving the examination and disclosure of monitoring records to those nominated to undertake the investigation and any witnesses or members of management involved in the disciplinary procedure. Monitoring records will only be accessed by authorised personnel and only where there is a legitimate business, safeguarding, security or legal reason

If necessary such information may be handed to the police in connection with a criminal investigation.

This policy should be read alongside the school's

- Child Protection and Safeguarding Policy

- Online Safety Policy
- Data Protection Policy
- Acceptable Use Policy
- Behaviour Policy
- Staff Code of Conduct