



Rapid Response Systems

David Broome Event Centre

Our Mission

The Three C approach

1



Commitment

We are totally committed to provide the best medical care to exceed both patient and you the customer's expectations.



Continuity

To uphold and maintain the commitment standards above throughout the lifespan of the event, event season and contract.



Care

By building positive relationships with patients and all service users and following best practice and up to date protocol from local and national bodies our care practice's are second to none.

Our Great Ideas

To show you our commitment



1

Full refit and remodeling of the current medical centre.

2

Investment into new technologies to streamline and improve communication in the form of online patient feedback and satisfaction surveys. Event medical log books and data bases to collate evidence based guidelines and medical requirements for the same event the following year.

3

Introduce twice yearly a free health screening and referral service to all members of staff to promote their health and well-being in the work place.

4

Install run and maintain a purpose build Rapid response call out/medical emergency communication system in each of the judges boxes.



Our Vision on continuity

And how it will work



Dave & Debbie

Same staff on each and every event



Experience

Between us we have many years experience working at the Event centre



Relationships

Continuity will not be lost due to experience and relationships already gained



Building

By building on these established relationships continuity will increase



Additional Staff

Will be regular and as close to permanent as possible



Rapid Response Systems

Care



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